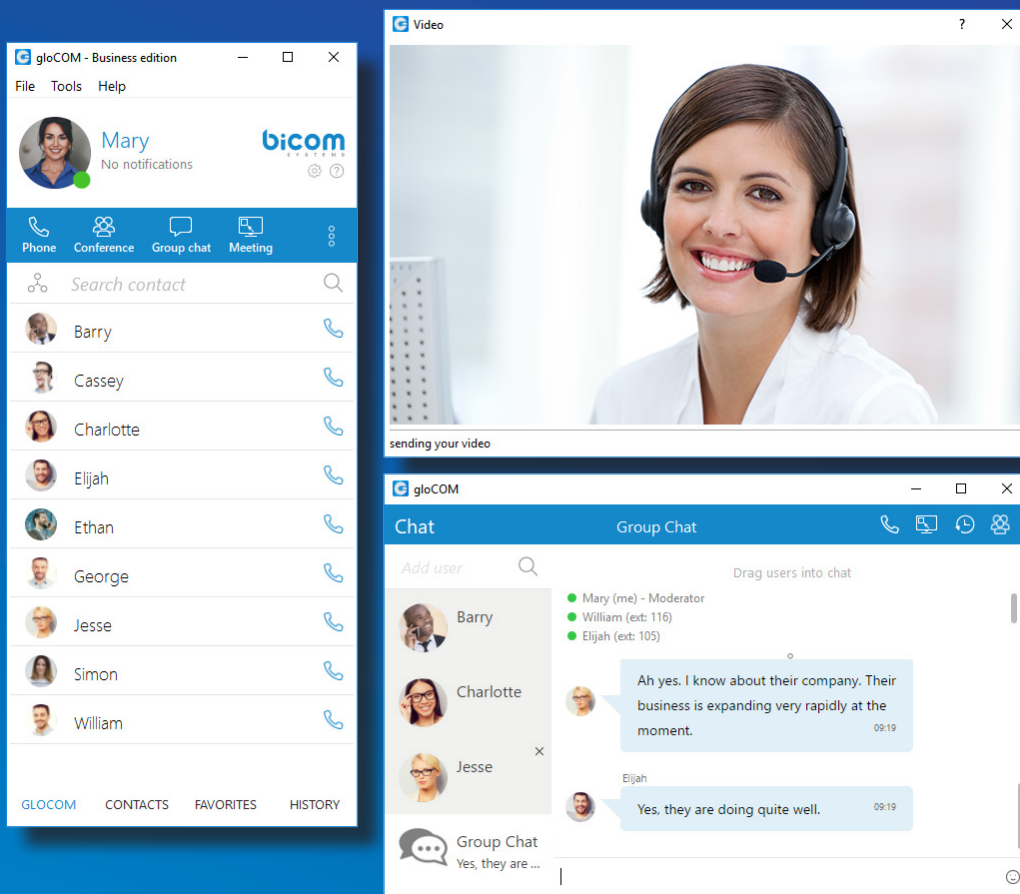


BICOM SYSTEMS  
ADVANCED SIMPLICITY

# UNIFIED COMMUNICATIONS

software that simplifies and accelerates your daily tasks



## gloCOM 5.2

**bicom**  
SYSTEMS



Contact us for more information or a  
consultation  
TheMaynardGroup.com  
800.377.3150

# COMMUNICATION EVOLVED

Dive into Unified Communications universe through gloCOM.



**bicom**  
S Y S T E M S



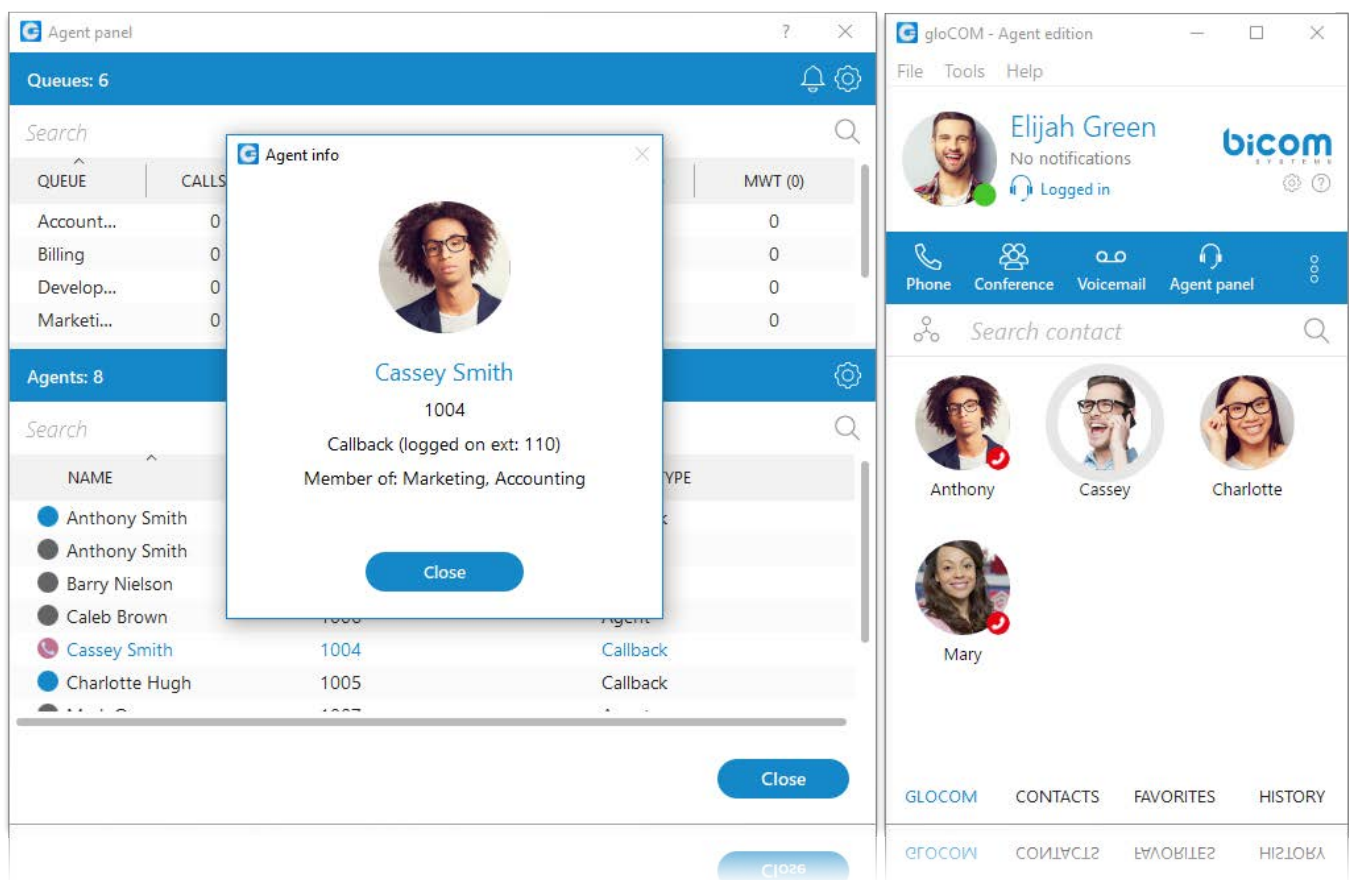
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# gloCOM

a powerful desktop Unified Communications application specifically designed to take your business communications to a whole new level by tightly integrating with PBXware, our VoIP Telephony Platform. Its main purpose is to simplify and enhance your day-to-day communication and collaboration experience.

It packs everything you need for a successful collaboration with your staff including IP Phone integration, Softphone, Messaging, Conferencing, CRM access, Faxing, File transfer functionality and much more. All gloCOM features are neatly packaged within a single elegant desktop application interface with great user experience available on all major desktop platforms.

gloCOM is offered in Office, Business, Agent and Supervisor Editions, each supporting specific features maximizing efficiency and productivity.



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# Deskphone Integration

Answer and place a call using your desk phone while having the ability to control the call right from your gloCOM Desktop. The full range of features remains at your disposal at all times.

# Connect and Collaborate

Designed to enable fast & simple utilization of Calls, Conferencing, Instant Messaging, Faxing, Online Presence, Call Center functionalities, Outlook/MS Exchange Directory, CRM integration and so much more from a desktop or mobile device. Stay connected with your friends and colleagues in and out of the office with the gloCOM Unified Communications application.

# Contacts Management

Keep your PBX, Outlook, Google and Apple contacts in the intuitive gloCOM Click-to-Dial interface, all in one application.

# Simplified Setup

Reduces the time and effort required to complete the installation of gloCOM – from download to placing a phone call in less than 5 minutes.

# Conferencing Facilities

Create and control conference calls on any SIP phone or SoftPhone. Convert two way calls into a conference call, and add as many participants as you like (dynamic conferencing) or use dedicated conference rooms on the system to host conferences.



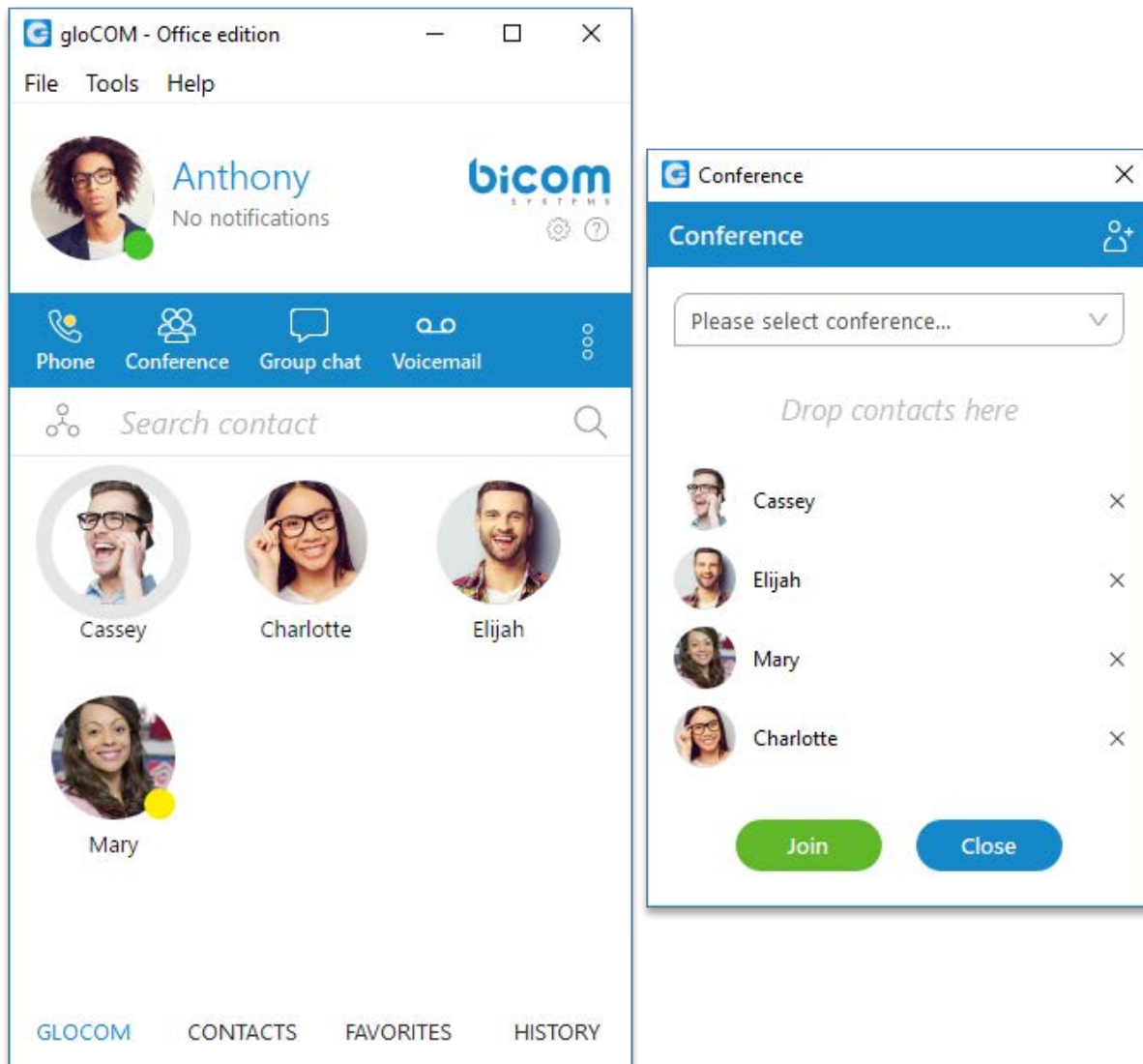
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# Outlook & Exchange Integration

Sync Outlook and Exchange contacts with gloCOM and make calls from gloCOM directly or from Outlook interface using the integrated Outlook plugin. On inbound calls, Outlook will display available information on contacts that are calling you.

## Improved Productivity

Maintain your focus on the important stuff during the day by efficiently managing your business communications. Do more work with less effort using the gloCOM app on your desktop and mobile devices.





# Unified Communications on Desktop & Mobile

gloCOM is a Unified Communications application available on Microsoft Windows, MAC OS and Ubuntu Linux designed to provide business users with a set of features and benefits capable of transforming a companies communications system into a real powerhouse.

While on the move – take your office with you and seamlessly transfer from desktop to your mobile device by using gloCOM GO our mobile application available on Google Android and Apple iOS.



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# DID YOU KNOW?

gloCOM integrates with Salesforce, ZOHO, MS Dynamics, SugarCRM, Zendesk, Bullhorn, vTiger, Pipedrive, and SuiteCRM using their REST or SOAP API. Proprietary CRMs can be integrated with gloCOM as well using our CRM SDK. This feature provides access to CRM accounts, contacts, and leads, Caller ID detection, support for uploading Call logs and Recordings, and more.



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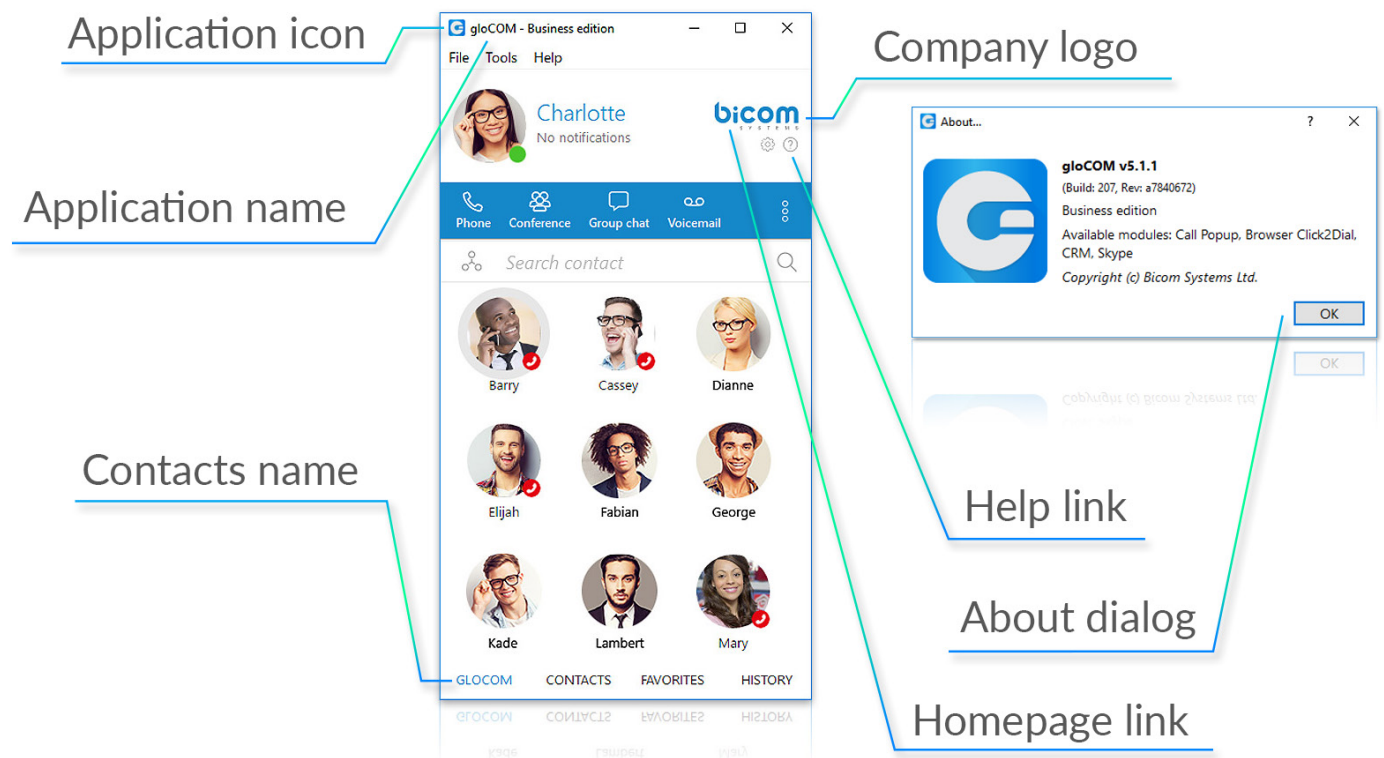
# gloCOM Brands

Good branding sets you apart from the competition, improves a company's value, promotes recognition, and makes finding new customers easier. When choosing the right type of branding for your organization, there is no one-size-fits-all solution. This is why we have designed three different branding options for gloCOM.

**gloCOM:** Bicom Systems branded option includes the company's logo and branding.

**Communicator:** A non-branded option that removes all mentions of Bicom Systems. In addition to removing all of the Bicom Systems brandings from the application, users have the option to set the homepage and the help page links, as well as their own company logo via Bicom Release Manager.

**OEM:** Branded according to customers' specifications. This branding option removes all mentions of Bicom Systems and allows the customer to add their brand name, logo, set the homepage and the help page link, change the application name and icon.





# FIND YOUR PERFECT EDITION

gloCOM comes in four different editions:

## Office

gloCOM enables Start-Ups and SMBs to use the corporate class phone system tailored to their needs and budget.

## Business

Business Edition brings more power, flexibility, and efficiency for small and medium-sized businesses and large corporate clients.

## Agent

gloCOM Call Center Agent edition is dedicated to improve the Call Center Agents day-to-day efficiency and productivity.

## Supervisor

Call Center Supervisor edition is designed to enable Call Center Supervisors to keep up with agents pace and increase their efficiency.





# HOSTED or ON-PREMISE

At Bicom Systems, we offer both hosted and on-premise solutions for Unified Communications. When you choose the hosted deployment option, you are relieved of the burden of purchasing and maintaining the hardware. Companies that opt for the on-premise solution have the complete control over all their servers and data.

# CONTACT BICOM SYSTEMS TODAY

to find out more about our services

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