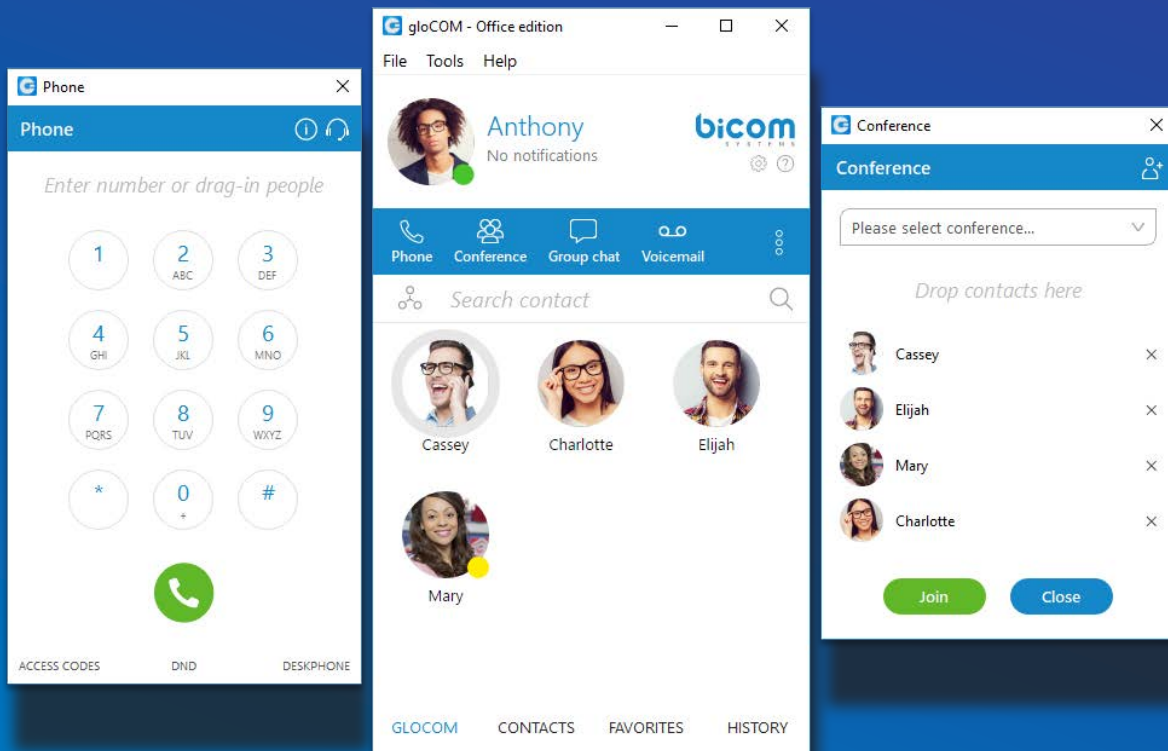


BICOM SYSTEMS  
ADVANCED SIMPLICITY

# gloCOM OFFICE EDITION

software that simplifies and accelerates your daily tasks



## gloCOM Office 5.2

**bicom**  
SYSTEMS



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# COMMUNICATION EVOLVED

Dive into Unified Communications universe through gloCOM.



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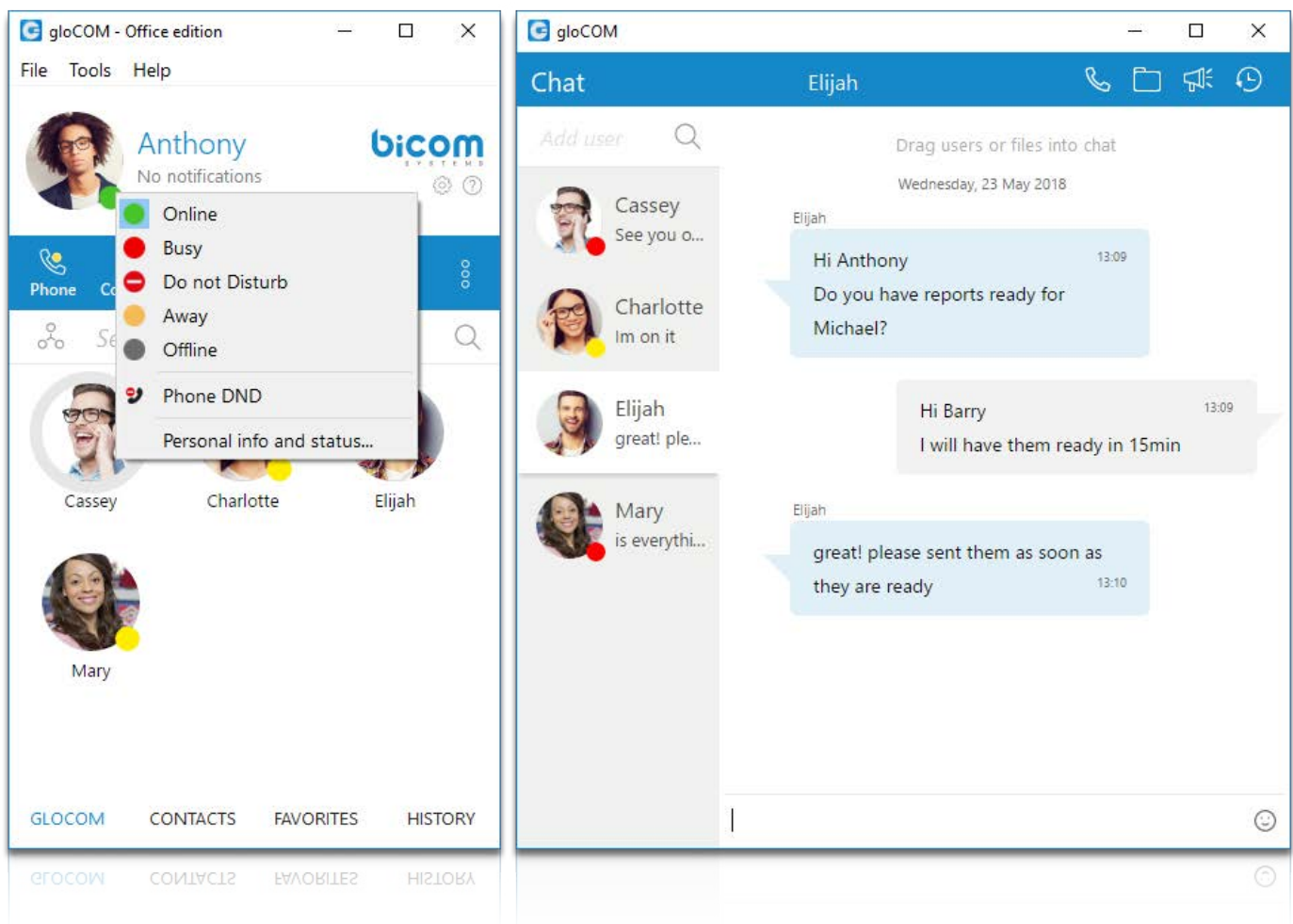
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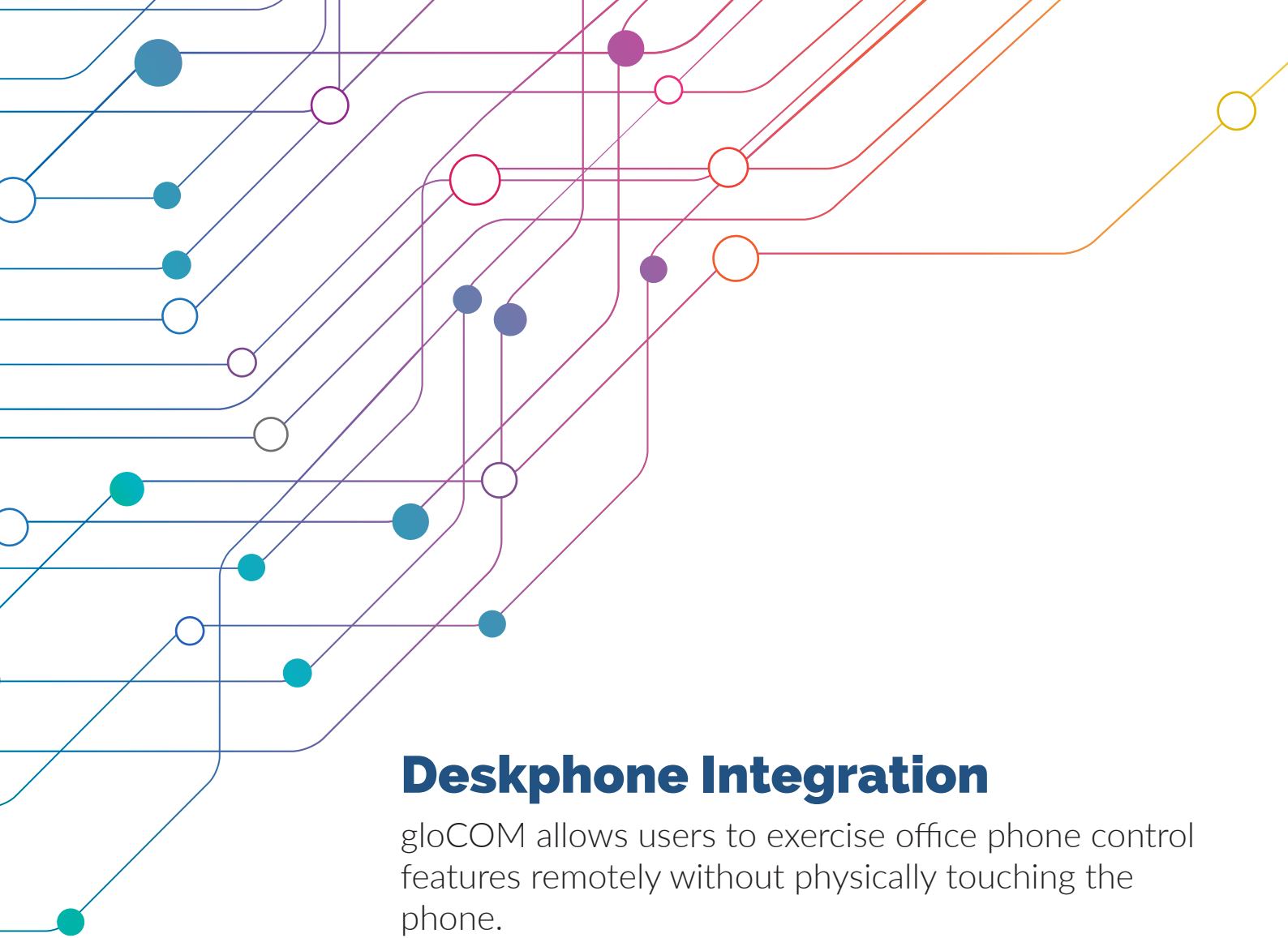
# gloCOM Office

The Office edition of gloCOM is a desktop application that expands the capabilities of your IP Phone with Office Unified Communications features. Together with Business, Call Center Agent and Supervisor editions it provides core Unified Communications capabilities while retaining the familiar phone system usability.

gloCOM Office Edition is the best communication solution for an office worker. You may finally rely on a single application to handle your entire day-to-day communication. Having the ability to initiate voice and conference calls from a desktop application, instant messaging, CRM and Outlook integration is bound to liven up your workday. Sit back and enjoy!



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## Deskphone Integration

gloCOM allows users to exercise office phone control features remotely without physically touching the phone.

## High-quality calls

Enjoy high-quality calls (G.722 HD codec) faxing, instant messaging, seamless contact integration and voicemail inbox GUI.

## Connect

Designed to enable fast & simple utilization of Calls, Conferencing, Instant Messaging, Online Presence, Outlook/MS Exchange Directory, CRM integration and so much more from a desktop or mobile device.



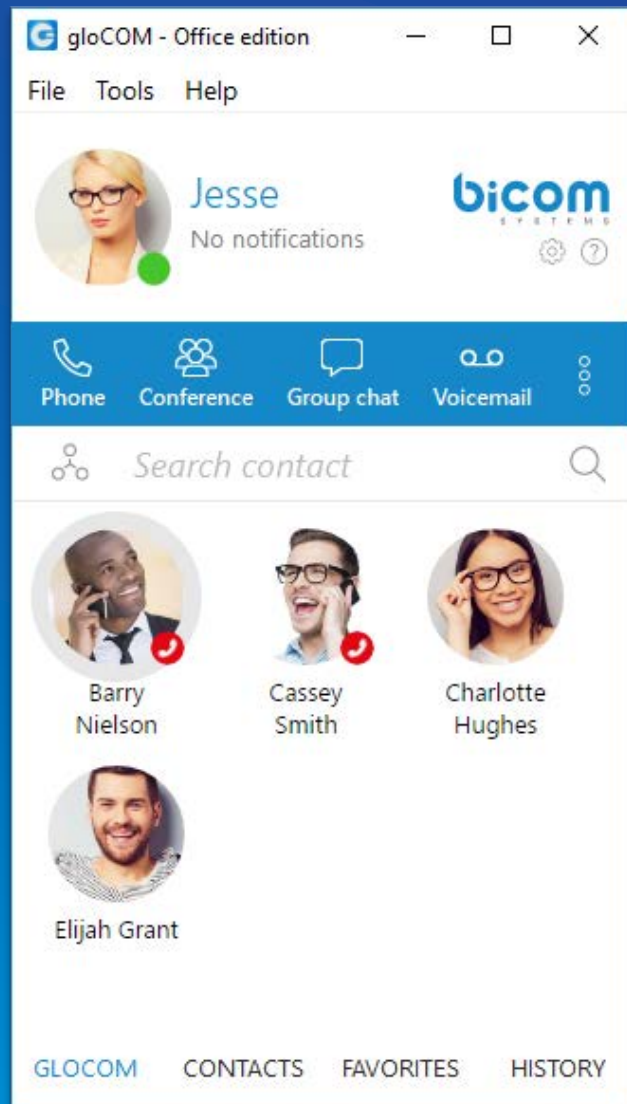
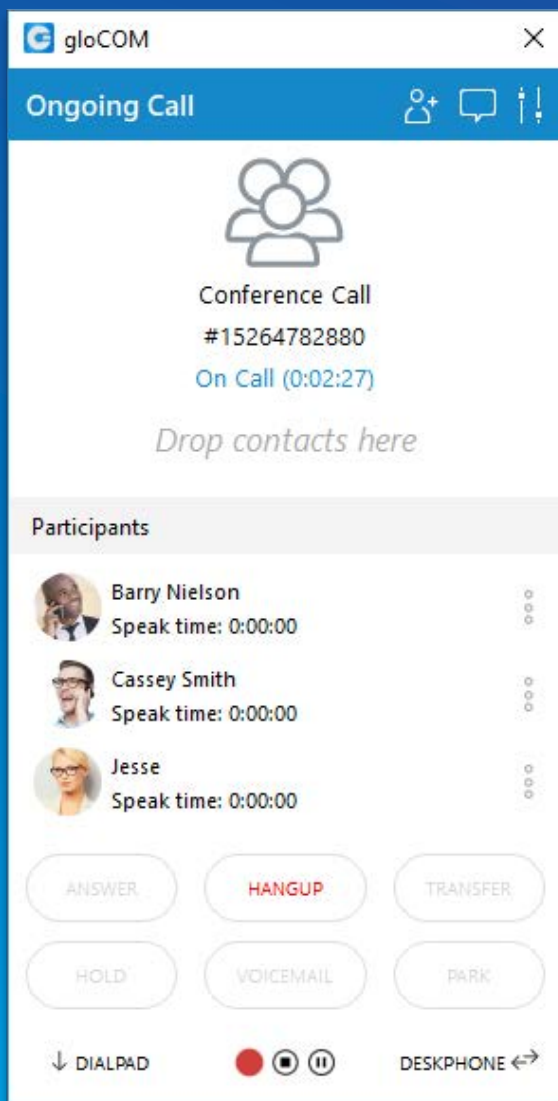
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# Online presence

Set your presence status and availability in gloCOM. View other users' presence and availability. Sync Outlook contacts with gloCOM. Call them from gloCOM directly or from Outlook using the integrated Outlook plugin. When an inbound call is received, see who from your Outlook contacts is calling you.

# Conferencing facility

Create and control conference calls on any SIP phone or SoftPhone. Convert two-way calls into a conference call, and add as many participants as you'd like.



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# Unified Communications on Desktop & Mobile

gloCOM is a Unified Communications application available on Microsoft Windows, MAC OS and Ubuntu Linux designed to provide business users with a set of features and benefits capable of transforming a companies communications system into a real powerhouse.

While on the move – take your office with you and seamlessly transfer from desktop to your mobile device by using gloCOM GO our mobile application available on Google Android and Apple iOS.



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# DID YOU KNOW?

gloCOM integrates with Salesforce, ZOHO, MS Dynamics, SugarCRM, Zendesk, Bullhorn, vTiger, Pipedrive, and SuiteCRM using their REST or SOAP API. Proprietary CRMs can be integrated with gloCOM as well using our CRM SDK. This feature provides access to CRM accounts, contacts, and leads, Caller ID detection, support for uploading Call logs and Recordings, and more.



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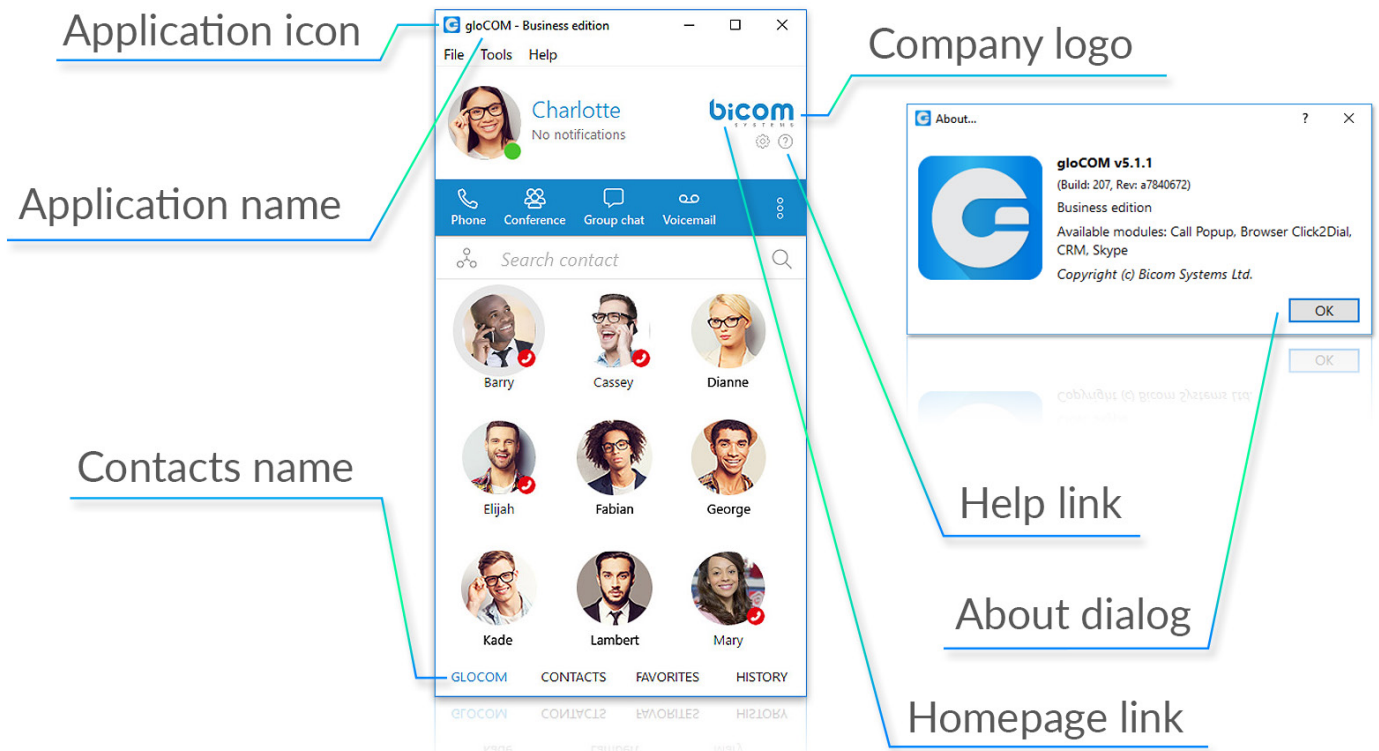
# gloCOM Brands

Good branding sets you apart from the competition, improves a company's value, promotes recognition, and makes finding new customers easier. When choosing the right type of branding for your organization, there is no one-size-fits-all solution. This is why we have designed three different branding options for gloCOM.

**gloCOM:** Bicom Systems branded option includes the company's logo and branding.

**Communicator:** A non-branded option that removes all mentions of Bicom Systems. In addition to removing all of the Bicom Systems brandings from the application, users have the ability to set the homepage, the help page links, and add their own company logo via Bicom Release Manager.

**OEM:** Branded according to customers' specifications. This branding option removes all mentions of Bicom Systems and allows the customer to add their brand name, logo, set the homepage and the help page link, change the application name and icon.



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# HOSTED or ON-PREMISE

At Bicom Systems, we offer both hosted and on-premise solutions for Unified Communications. When you choose the hosted deployment option, you are relieved of the burden of purchasing and maintaining the hardware. Companies that opt for the on-premise solution have the complete control over all their servers and data.



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# CONTACT BICOM SYSTEMS TODAY

to find out more about our services

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## Follow us

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