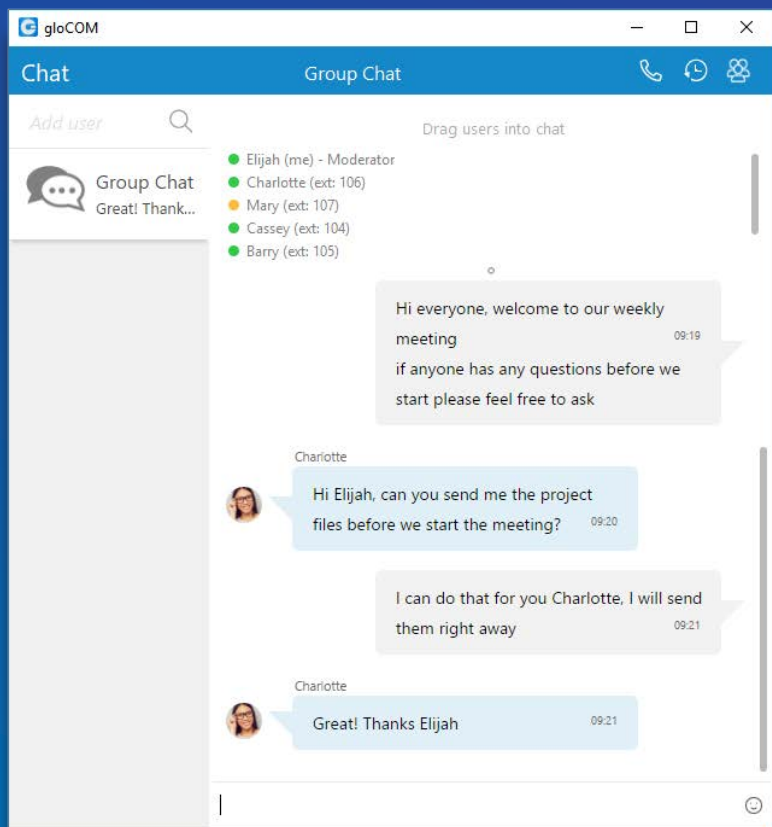
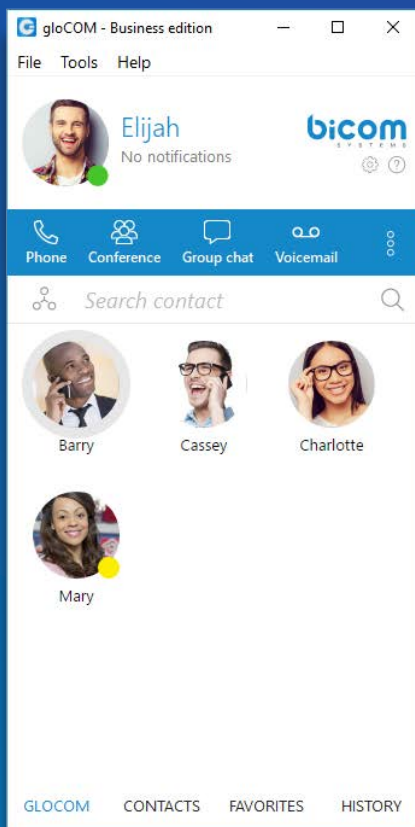


BICOM SYSTEMS  
ADVANCED SIMPLICITY

# gloCOM BUSINESS EDITION

software that simplifies and accelerates your daily tasks



## gloCOM Business 5.2

**bicom**  
SYSTEMS



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# COMMUNICATION EVOLVED

Dive into Unified Communications universe through gloCOM.



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S Y S T E M S

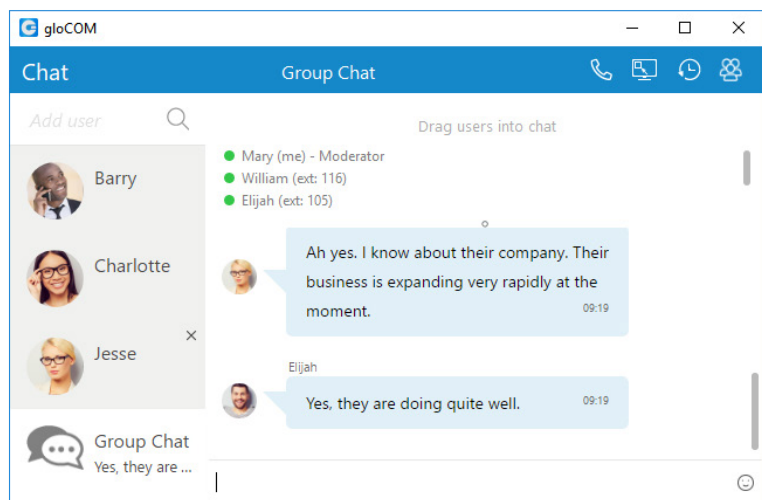
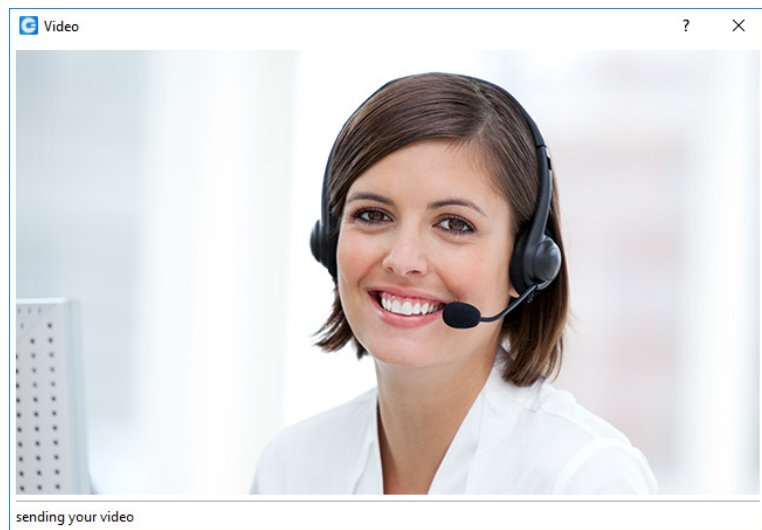
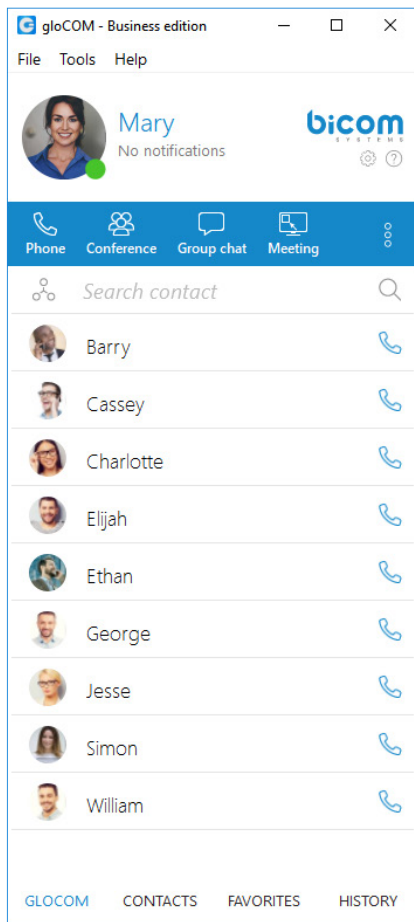
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# gloCOM Business

The Business edition of gloCOM is a desktop application providing Softphone, Conferencing, Call Parking, Faxing, and many more Business Unified Communications features. Together with Office, Call Center Agent and Supervisor editions it provides advanced Business Unified Communications experience with all the communication tools that a business could need or wish for.

gloCOM Business Edition is a unified communications tool of immense capabilities. You may finally rely on a single application to handle your entire day-to-day communication. Having Voice and Video calls, Conferencing (Static and Dynamic), Instant messaging, Faxing, File sharing, CRM and Outlook integration is bound to liven up your workday. Sit back and enjoy!



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## High-quality softphone

gloCOM's Softphone design provides a dial pad similar to a standard VoIP desk phone, with a slightly improved layout and functionality.

## Faxing client (FoIP)

Send a document as a fax directly from its native application (using print/fax driver), or send faxes directly from gloCOM (PDF files only). Receive faxes and view them directly on your computer. Check Fax history of received files.

## Collaborate

Designed to enable fast & simple utilization of Calls, Conferencing, Instant Messaging, Faxing, Online Presence, Call Center functionalities, Outlook/MS Exchange Directory, CRM integration and so much more from a desktop or mobile device.



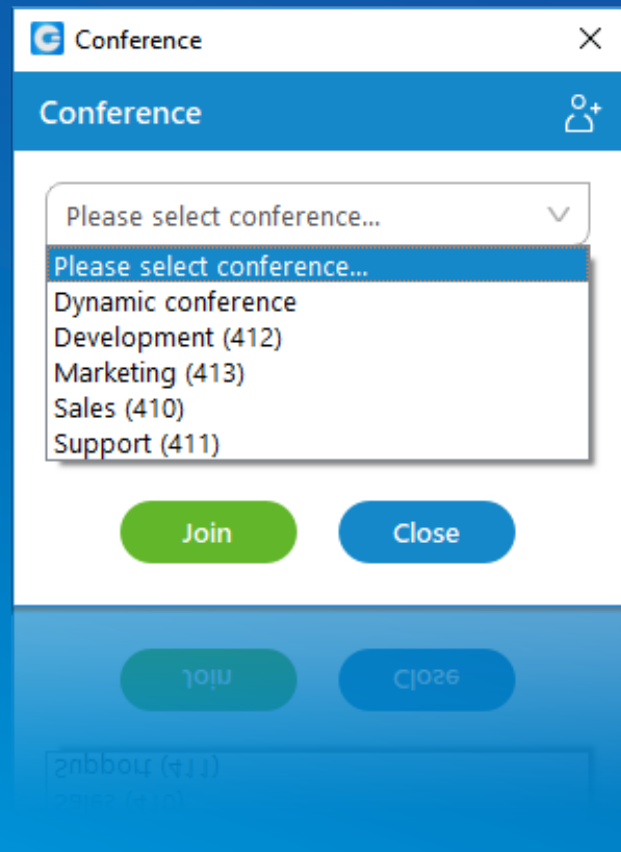
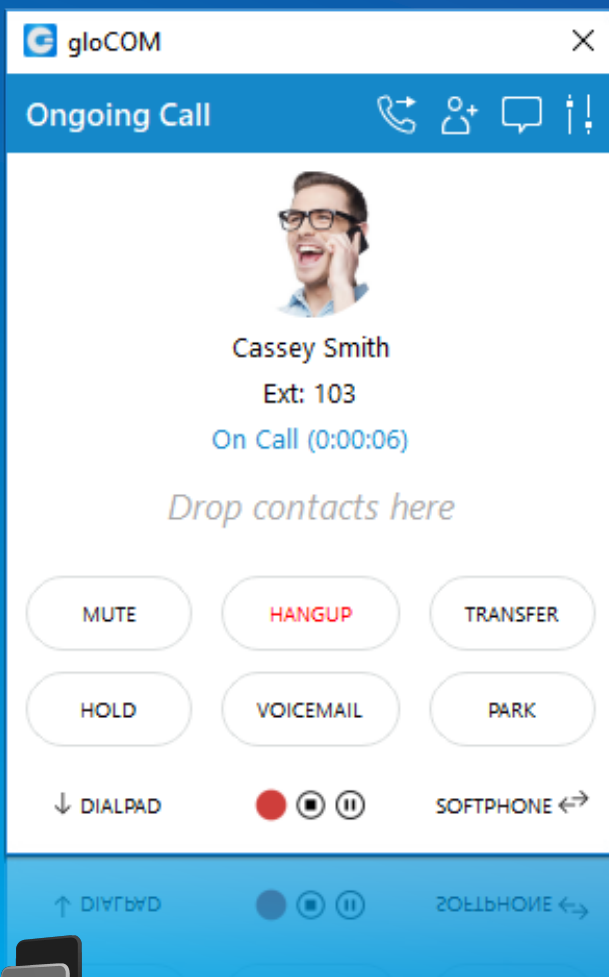
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# Video calls

Conversation face to face with your co-workers provides a much closer connection, better understanding and the ability to stress the importance of a certain issue.

# Switch between calls or conferences

gloCOM allows a user to use all unified comms and standard comms features. Create and control dynamic conference calls on any SIP phone or SoftPhone. Convert two-way calls into a conference call, and add as many participants as you'd like (dynamic conferencing). Use drag & drop to easily add a third person to your phone call conversation. The added person receives a call and upon answering they will join the conference call. You can add as many users as needed.



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# Unified Communications on Desktop & Mobile

gloCOM is a Unified Communications application available on Microsoft Windows, MAC OS and Ubuntu Linux designed to provide business users with a set of features and benefits capable of transforming a companies communications system into a real powerhouse.

While on the move – take your office with you and seamlessly transfer from desktop to your mobile device by using gloCOM GO our mobile application available on Google Android and Apple iOS.



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# DID YOU KNOW?

gloCOM integrates with Salesforce, ZOHO, MS Dynamics, SugarCRM, Zendesk, Bullhorn, vTiger, Pipedrive, and SuiteCRM using their REST or SOAP API. Proprietary CRMs can be integrated with gloCOM as well using our CRM SDK. This feature provides access to CRM accounts, contacts, and leads, Caller ID detection, support for uploading Call logs and Recordings, and more.



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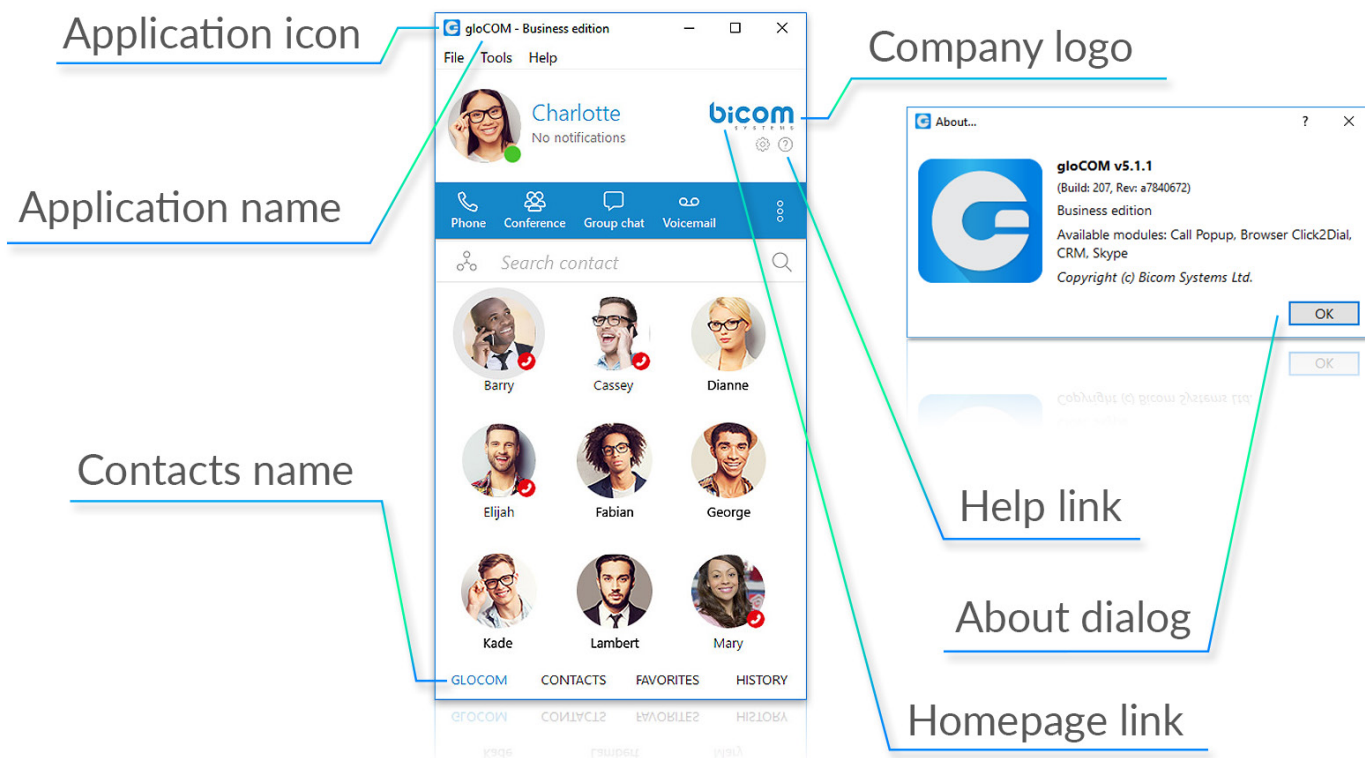
# gloCOM Brands

Good branding sets you apart from the competition, improves a company's value, promotes recognition, and makes finding new customers easier. When choosing the right type of branding for your organization, there is no one-size-fits-all solution. This is why we have designed three different branding options for gloCOM.

**gloCOM:** Bicom Systems branded option includes the company's logo and branding.

**Communicator:** A non-branded option that removes all mentions of Bicom Systems. In addition to removing all of the Bicom Systems brandings from the application, users have the option to set the homepage and the help page links, as well as their own company logo via Bicom Release Manager.

**OEM:** Branded according to customers' specifications. This branding option removes all mentions of Bicom Systems and allows the customer to add their brand name, logo, set the homepage and the help page link, change the application name and icon.



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# HOSTED or ON-PREMISE

At Bicom Systems, we offer both hosted and on-premise solutions for Unified Communications. When you choose the hosted deployment option, you are relieved of the burden of purchasing and maintaining the hardware. Companies that opt for the on-premise solution have the complete control over all their servers and data.



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# CONTACT BICOM SYSTEMS TODAY

to find out more about our services

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## Follow us



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